CJ Barcelette 1429 Broadway Oakland CA 94612

Aug 31st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I was a AT&T customer for years. AT &T is good only when there are no issues. When there is an issue, ie, moving within town, AT&T could cause problems for customers. I had a nightmare experience with AT&T when I moved just a few houses down the same street. It took more than a month to get internet access, which was on and off. I spent numerous hours to wait and talk on the phone with AT&T to get the problems resolved. During the whole ordeal, AT&T never sent a technician to inspect the connection at my new residence.

I switched to a local provider, who just came to check on my line to get issue resolved when there were issues regarding accessibility. In the past 8 years, I have been frustration free regarding internet connection. I support competition and local small providers to serve local communities. I do not want AT&T or alike big firms to dominate the market.

Thank you for your consideration in advance.

CJ Barcelette